



All jewelry purchases from SuperJeweler come with a limited 60 Day Guarantee. Your purchase includes a limited 60 Day Guarantee against manufacturer's defects that cause loss of, or damage to, your jewelry's setting or accent gemstones or diamond.

Guarantee Information

If due to a manufacturer's defect you lose an accent gemstone or diamond from your jewelry item during the guaranty period, SuperJeweler will replace that accent gemstone or diamond with a gemstone or diamond of similar quality. If your setting is damaged during the guaranty period due to a manufacturer's defect, SuperJeweler will repair, remake or replace the setting or center gemstone, at its sole discretion. If, during the guaranty period, you lose a gemstone or your setting is damaged due to a manufacturer's defect, you must send the jewelry back, postage paid, to SuperJeweler, with your original purchase receipt

Limitations

This guarantee does not cover damage to jewelry, other than damage incurred in normal wear. This guarantee does not cover lost jewelry. Repair or service performed by a third party other than SuperJeweler will void this guarantee. This guarantee is non-transferrable. All guarantee claims under the SuperJeweler limited 60 Day Guarantee must be made by the original purchaser or the original gift recipient. This guarantee does not cover losses or damage by any successor owner of the jewelry, including, but not limited to, second-hand purchasers, heirs or assigns. You must provide identifiable pieces of the jewelry for SuperJeweler to honor this guarantee. If SuperJeweler determines that it did not manufacture the original piece, it is under no obligation to honor this guarantee. 60 Day Guarantee does not apply to non-jewelry purchases. Any controversy or claim arising out of or relating to this guaranty, or the breach thereof, shall be settled exclusively by arbitration administered by the American Arbitration Association under its Commercial Arbitration Rules. The number of arbitrators shall be one. The place of arbitration shall be in the City of New York, State of New York. New York State law shall apply. Judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof..