

Luminess Air™ Warranty Registration Card

ONE-YEAR LIMITED WARRANTY

Luminess Air airbrush systems that are used under normal residential conditions in the United States are warranted to be free of defects in material and workmanship for ONE (1) year from the date of purchase.

- Product warranty: Items covered under this warranty include the full airbrush compressor, AC adapter, airbrush stylus chassis, and stylus air intake assembly.
- Conditions: Product must be assembled and used as per the directions provided in product instruction guide and introduction DVD that were included in the original package.
- Items not covered: Standard wear-and-tear items not covered: Airbrush stylus parts: Gaskets, seals, o-rings, needle, retention tension spring, nozzle cap, throttle assembly, needle retention nut, air hose, cosmetics or consumables.
- Exclusions:
The warranty will not apply to the damages caused by the following situations:
 - Standard wear-and-tear items not covered under this warranty include airbrush stylus parts such as gaskets, seals, o-rings, needle, retention tension spring, nozzle cap, throttle assembly, needle retention nut, and air hose. Additionally, cosmetics and consumables are not covered.
 - Abuse & Misuse. Defects or damage that result from: (a) improper operation, improper electrical connection, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse and lost parts; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the product for commercial purposes or subjecting the product to abnormal usage or conditions; or (d) other acts that are not the fault of Luminess, are excluded from coverage.
 - Failure to clean and maintain. Customer must follow cleaning and maintenance instructions as provided in instruction guide and DVD. Failure to properly clean the product will result in product working incorrectly and may cause failure of the product, which is excluded from coverage under manufacturer's warranty.
 - Use of Non-Luminess products or accessories. The Luminess Air airbrush system is designed for operation using only Luminess Air certified products. Defects or damages that result from the use of Non-Luminess certified Products or Accessories are excluded from coverage and will void the Warranty.

- Unauthorized Service or Modification. All products must be installed and operated in accordance with the manufacturer's recommended procedures and guidelines. Improper use or installation could void this warranty. Defects or damages resulting from disassembly, alteration, reverse-engineering, service, testing, adjustment, maintenance, repair, or modification in any way by someone other than Luminess are excluded from coverage.
- Customer may be requested to present the proof of purchase as required. This warranty extends only to the original consumer purchaser, and is not transferable.
- What Luminess Will Do: If a defect occurs during normal residential usage in the United States, Luminess will, at its option, repair or replace the unit, or make appropriate adjustment, provided Luminess shall have no obligation to repair, or replace until the defective product has been returned to Luminess along with a dated proof of purchase and a warranty return authorization (WRA). In no event shall the liability of Luminess exceed the purchase price of the product. Any replacement or repaired product is warranted for the remainder of the original warranty period or, if longer, 30 days after it shipped to Customer.
- How to Obtain Warranty Service: To obtain warranty service contact Luminess to obtain a pre-authorized WRA by calling 866-914-4148 or by writing to: Luminess, Attn: Customer Service Department at PO Box 630587, Houston, TX 77263-0587 or by sending an e-mail to help@luminessair.com. Shipping in or out costs are not covered by warranty. Customer is responsible for properly packaging the product, paying all shipping costs, loss, or damage to the product during shipping to Luminess Air's warranty center, and any other taxes, fees or charges associated with transporting the product to an authorized facility. Customer shall also pay shipping and handling charges for return of serviced or replaced product from Luminess as applicable. All returns items for replacement must be returned to our third party fulfillment processor at:
Luminess LP
12802 Capricorn,
Stafford, TX 77477
- ATTENTION! To protect your interests, please fill out all relevant registration documents for the product and mail the documents to Luminess. Or you may visit our website, www.LuminessAir.com, to register your Luminess Air airbrush system.
- It is possible to extend the warranty period through the purchase of an extended warranty from Luminess, which extends coverage to 24 months under the same terms and conditions.



KEEP THIS CERTIFICATE FOR YOUR RECORDS

Luminess Air Warranty Registration Form

Name _____
 Customer ID# _____ (if applicable)
 Organization _____
 Address _____
 City _____ State _____
 Zip/Postal code _____ Country _____

Telephone No. _____
 E-mail address _____
 Model No. _____
 Serial No. _____
 Date of Purchase _____

What industry are you in?

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Education | <input type="checkbox"/> Administrative |
| <input type="checkbox"/> Marketing | <input type="checkbox"/> Financial |
| <input type="checkbox"/> Creative | <input type="checkbox"/> Retail |
| <input type="checkbox"/> Medical | <input type="checkbox"/> Other _____ |

What was your reason for buying this product?

- | | |
|---|--|
| <input type="checkbox"/> Price/Value | <input type="checkbox"/> Result |
| <input type="checkbox"/> Innovation | <input type="checkbox"/> Recommendation |
| <input type="checkbox"/> Design/Features | <input type="checkbox"/> Warranty/Service |
| <input type="checkbox"/> Repeat Customer | <input type="checkbox"/> Quality/Longevity |
| <input type="checkbox"/> Company Reputation | <input type="checkbox"/> Other _____ |

How did you become aware of this product?

- | | |
|---|---|
| <input type="checkbox"/> TV Advertisement | <input type="checkbox"/> Demonstration |
| <input type="checkbox"/> Direct Mail | <input type="checkbox"/> Editorial |
| <input type="checkbox"/> Literature | <input type="checkbox"/> Recommendation |
| <input type="checkbox"/> Trade Show | <input type="checkbox"/> Previous Use |
| <input type="checkbox"/> Internet | <input type="checkbox"/> Other _____ |

Where did you purchase your product?

- | | |
|---|--|
| <input type="checkbox"/> Television/Infomercial | <input type="checkbox"/> Luminess Website |
| <input type="checkbox"/> HSN | <input type="checkbox"/> Retail/Department Store |
| <input type="checkbox"/> Other _____ | |

How often will this product be used?

- | | |
|---|---|
| <input type="checkbox"/> Daily | <input type="checkbox"/> Weekly |
| <input type="checkbox"/> Few times a week | <input type="checkbox"/> Only special occasions |
| <input type="checkbox"/> Home Use | <input type="checkbox"/> Professional Use |

Are you interested in receiving promotional information?

- | | |
|---|--------------------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| If yes, how would you prefer to be contacted? | |
| <input type="checkbox"/> Telephone | <input type="checkbox"/> E-mail |
| <input type="checkbox"/> Postal | <input type="checkbox"/> Other _____ |

What other products would you like Luminess to provide? _____

Please note: YOU MUST RETURN THIS INFORMATION BY MAIL OR ONLINE TO BE ELIGIBLE FOR BENEFITS.

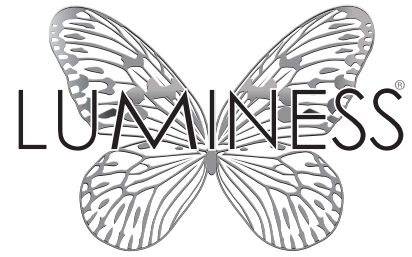
Quality, Care and Service

Our customers come first. This Luminess Air product is fully protected by our industry-leading warranty.

To activate your warranty, please take a moment to completely fill out and return the attached warranty registration card. The information you provide will help us improve our products and service to you.

You can also register your Luminess Air product online at:

www.LuminessAir.com



TO THE EXTENT PERMITTED BY APPLICABLE LAW, LUMINESS AIR IS PROVIDING THIS WARRANTY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, AND DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE WARRANTIES IMPLIED BY AND INCAPABLE OF EXCLUSION, RESTRICTION OR MODIFICATION UNDER APPLICABLE LAW.

THE TERM OF ANY IMPLIED WARRANTIES THAT CANNOT BE DISCLAIMED ARE LIMITED TO THE TERM OF THIS AGREEMENT.

IN NO EVENT SHALL LUMINESS, ITS DIRECTORS, OFFICERS, EMPLOYEES AND REPRESENTATIVES BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, OR FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, BUT NOT LIMITED TO, HARM TO EQUIPMENT AND/OR PERSONAL INJURY OR DEATH, LOSS OF BUSINESS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW. THIS PROVISION WILL NOT BE AFFECTED BY THE FACT THAT YOU HAVE INFORMED LUMINESS AIR OF ANY POSSIBLE CAUSES OF DAMAGE BEFOREHAND.

How State/Provincial Law Relates to this Warranty:

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights, which vary from state/province to state/province. This limited warranty provides specific legal rights as they apply within the USA and Canada.

THIS IS LUMINESS AIR'S EXCLUSIVE WRITTEN WARRANTY.

DETACH HERE

91092

FOR OFFICE USE ONLY

Cust. ID# _____

Order ID# _____

Rec'd on _____

User _____

91092

FOLD HERE

Return this Warranty Registration to:

Luminess Air Warranty Department
12802 Capricorn
Stafford, TX 77477
USA

or save a stamp and register online at www.LuminessAir.com