



PlanITROI

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### **Warranty for Refurbished Computers**

Covers parts and labor. Customer must pay freight to PlanITROI and PlanITROI will return the repair or replacement unit free of charge to the customer. Normal everyday use such as mechanical failures, a hard drive crash, loose charging ports, RAM failures are covered.

First 12 months coverage for the battery.

Examples of what would not be covered are things such as software add-ons (Including but not limited to: changing the OS on the unit, Piracy issues, adding third party software that causes viruses), viruses, accidental damage (spills, cracked screens, stepped on, etc.)

For any warranty issues please contact:

[customerservice@planitroi.com](mailto:customerservice@planitroi.com)

973-664-0700 Option 4