

Consumer Limited Manufacturer's Warranty

Prospera warrants the Covered Product to be free of all defects in material and workmanship for 90 days from date of purchase. This warranty extends to the original buyer (only or and each successive buyer within the warranty period). Labor and parts are included during warranty period. Consumers are required to provide model number and dated proof of purchase (sales receipt) when contacting Prospera for the warranty service. This warranty is valid for all US customers in the 48 continental states, and two non continental states: Alaska and Hawaii.

Within the period of this warranty, Prospera will repair or replace, free of charge, any part proving defective in material and workmanship. All warranty repairs and service must be performed by Prospera authorized technician and service facility.

All expenses related to replacing or repairing a defective part under this warranty shall be assumed by Prospera. In except for the following expenses, which shall be assumed by the buyer:

Warranty exclusions:

This warranty does not apply to any costs, repairs, or services for the following:

1. Repairs necessitated by use other than normal home use.
2. Damaged resulting from misuse, abuse, accidents, alternation or improper installation.
3. Corrective work necessitated by repairs made by anyone other than Prospera authorized service technicians.

Non-warranty service is provided on a "per incident" basis. Consumer will verify that the product has failed and provide information for servicing the unit. All applicable repairs, parts, shipping, handling, local tax and "per incident" fees will be charged for non-warranty repairs and support calls.

For warranty service, please call 925-225-0888, M-F, 8:00am to 4:00pm, Pacific Standard Time. Or send email to sales@prosperacorp.com. Consumer may also mail service request to this address:

Prospera Corporation,
Warranty Service,
448 Commerce Way,
Livermore, CA 94551